



HOW TO ACCESS CAMERAS ON SAFARI

Last Updated:
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Prepared By:
TheSecurityCam.com

Serving Central Florida

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HOW TO ACCESS CAMERAS ON SAFARI

Special Notes

- ▶ Online access to your cameras requires installing a plug-in.
- ▶ Access to the cameras will not work without installing the plug-in.
- ▶ This guide is for accessing cameras from the Safari Browser found on Apple computers only.
- ▶ If you are having trouble installing the plug-in, after downloading it, please see the trouble shooting walkthrough at the end of this guide.

01

After going to the HOA Live Video link, scroll down to select your association from the list on the left-hand side of the page. Click on the name of your association.

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Google Chrome No Longer supported!

Use Internet Explorer.

Barona Bay not live
Bass Lake Cams
Calabay Park at Tower Lake
Camelot by the Lake
Clayton Crossing
Chatham By The Sea
College Park of Clermont
Cottages at Stony Creek
Crescent Park "conway harbors"
Cypress Reserve
East Lake Cove HOA
East Lake Reserve
Crescent Park The Sea

Serving Central Florida

Gate Security Camera



HOA Security Camera Systems

Until now it has been impractical to record and view live surveillance video from your community's gate system. Our internet view camera systems solve the installation and recording problems. Once installed, your cameras will record on location and may be viewed on a standard windows computer system. Live video from any of your cameras may be viewed from any location with high speed internet. Expand your gate system to cover all your common areas; clubhouses, pools, mail, docks, boat ramps.

Capture license plates of all vehicles entering your community. You may have a description of a vehicle but no tag number. With our system just review the video, print a photo of the tag and give to police.

02

Click on the link for cameras. A new page will then open.

HOW TO: CONTINUED

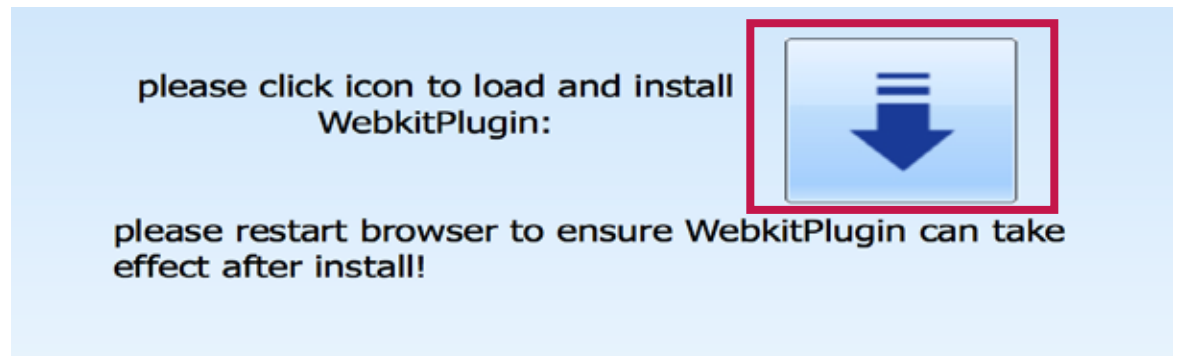
03

You will be prompted to download and install a plug-in called WebKit.plugin. Please do so now.

- ▶ Click the image of the webclient.plugin. This will begin the download.
- ▶ Open the file downloaded. Double click to run the installer.
- ▶ Follow on screen prompts for installation.
- ▶ It is important to restart browser after installation.
- ▶ Successful install of plug-in is required to view cameras in Safari.

04

Follow the prompts and instructions for installing the plug-in. When finished, close out of safari and restart your browser.



05

Return to Thesecuritycam.com and go to the HOA Live Video page. Select your association from the list again.

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HOW TO: CONTINUED

06

Click on the name of your association and follow the link to view live cameras.

07

You will be prompted to enter your user name and password. Do so now, then click login.



A login form with a light blue background. It contains three input fields: 'User Name', 'Password', and 'Language'. The 'Language' field is a dropdown menu currently set to 'English'. Below the fields is a 'LOGIN' button, which is highlighted with a red rectangular border.

08

After successful login, you will be brought to the viewing screen for your cameras. If you have more than one camera you would like to view, you may choose how many cameras to view at once from the options below the live playback.



THANK YOU

**IF YOU RECEIVE AN ERROR
WHEN OPENING THE
DOWNLOADED FILE PLEASE FOLLOW THE
TROUBLE SHOOTING GUIDE.**



TROUBLE SHOOTING GUIDE

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TROUBLE SHOOTING GUIDE

Special Notes

- ▶ Make sure you have restarted the safari browser if you have already downloaded and installed the plug-in.
- ▶ Check to make sure antivirus is not blocking the download of the plug-in.
- ▶ Change preferences in computer settings to allow third-party app downloads.
- ▶ Check to make sure fire wall is not blocking download.

01

If you have received an error message that looks like the one below, please continue reading.



02

Press "OK" to close out of the window. Next please open your "System Preferences" from your "Dock"



TROUBLE SHOOTING: CONTINUED

03

Open the Security & Privacy section by clicking on it.



04

Please be sure you are the "General" tab, then at the bottom of the window select the "Anywhere" option. This will allow you to run the plug-in installation.



05

Return to your downloads and click on the plug-in file to run the installation. Follow the on screen prompts to install the plug-in.

TROUBLE SHOOTING: CONTINUED

06

Once the plug-in has been installed, restart your browser by closing out of all windows and tabs and open a new window.

07

Return to Thesecuritycam.com and go to the HOA Live Video page. Select your association from the list again.

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